



PATIENT REFERRAL AND BENEFIT POLICY

All patients are responsible for contacting their insurance company to find out if they need a referral or authorizations in order for their physical therapy treatment to be covered. In the case that the patient fails to obtain the necessary authorization the patient will be responsible for payment.

It is the patient's responsibility to contact their insurance company to inquire about the out-of-pocket expenses the patient might incur due to physical therapy treatment. The amount quoted by the staff at Downtown Physical Therapy is just an estimate based on the type of insurance plan, not a guarantee of benefits. The patient must call their insurance company to see if a copayment or deductible apply. Any out-of-pocket expenses incurred, based on their insurance contract, will be the responsibility of the patient regardless of whether they were aware of the cost prior to treatment.

Although payment is expected at the time of the visit via credit card on file or presenting payment on the day of the service, Downtown Physical Therapy is willing to offer a payment plan. If the insurance requires a patient to pay a large sum out-of-pocket and they are having trouble understanding their balance, the patient can contact our office and we will be happy to go over the expenses with them.

Signature _____ Date _____

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